AMUSTONE
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CARE & MAINTENANCE GUIDE

PORCELAIN



THANK YOU FOR CHOOSING AMU STONE.

Porcelain is durable, low maintenance and easy to care for with simple, regular cleaning.

Care requirements can vary between products and finishes. Always follow the manufacturer's specific care and warranty instructions, which take precedence over the general recommendations in this guide.

EVERYDAY CLEANING

Porcelain is easy to clean and requires minimal everyday maintenance.

For day-to-day cleaning, use warm soapy water or a standard household spray-and-wipe cleaner with a clean, soft cloth. Wipe away spills, food residue and fingerprints as they occur.

Dry the surface with a clean microfibre cloth to help prevent streaks and water marks. Avoid using excessive cleaning product and ensure any residue is thoroughly removed.

Do not use abrasive powders, harsh scourers or products that leave an oily or waxy film, particularly on polished surfaces.

FOOD PREPERATION

Always use a chopping board when preparing food.

Although porcelain is highly scratch resistant, cutting directly on the surface may dull knives or leave metal marks on the surface.

Gloss and polished finishes may show surface marks more readily. To help protect the finish, lift heavy cookware, appliances and rough-based objects rather than sliding them across the benchtop.

Avoid heavy chopping or impact around edges, joins and cut-outs, as these areas can be more vulnerable to chipping or damage.

Wipe away food residue, oils and spills promptly after use.

STUBBORN MARKS

For stubborn marks or a deeper clean, use a suitable household cleaner with a soft cloth or non-scratch sponge.

Clean gently in light circular motions, then rinse the surface thoroughly and dry with a clean microfibre cloth.

Grey marks left by knives, pans or metal utensils are often metal transfer rather than scratches. These can usually be removed using a non-abrasive cleaner approved for the specific porcelain surface and finish.

Always test new cleaning products on a small, inconspicuous area first. Avoid steel wool, metal scourers, abrasive powders and excessive scrubbing, particularly on polished finishes.

FINISHES

Porcelain is available in matte, textured and gloss finishes, each with a different look and feel.

Although highly scratch resistant, gloss and polished surfaces may show fine scratches or surface marks more readily. Avoid dragging heavy cookware, appliances or rough-based objects across the benchtop, and do not use abrasive powders or scourers.

Clean with warm soapy water or a standard household spray-and-wipe cleaner, then dry with a clean microfibre cloth to help prevent streaks and water marks.

HEAT RESISTANCE

Porcelain is highly resistant to heat; however, sudden temperature changes or concentrated heat may still place stress on the surface.

Always use a suitable trivet or heat-resistant mat beneath:

- Hot pots and pans
- Air fryers
- Electric frypans
- Other heat-producing appliances

Avoid placing extremely hot cookware directly over joins, edges or cut-outs.

PRODUCTS TO AVOID

Porcelain is resistant to most household cleaners; however, some products may damage the surface or affect joins.

Avoid:

- Hydrofluoric acid
- Strong alkaline oven cleaners
- Abrasive powders, steel wool and metal scourers
- Waxes, polishes and oily cleaners
- Specialised chemicals not approved for the specific porcelain product and finish

Always follow the manufacturer's instructions. If accidental contact occurs, rinse immediately with clean water.

EDGES & JOINS

Porcelain is extremely hard and durable; however, edges, corners, joins and cut-outs may be more vulnerable to impact.

Avoid knocking these areas with heavy cookware, appliances or hard objects.

Do not sit, stand or climb on the benchtop, particularly around overhangs and cut-outs.

Take extra care when placing heavy items near sink and cooktop openings.

REPAIRS

Chips, cracks and damaged joins should be assessed by a qualified professional to determine the most suitable repair.

Until the damage has been assessed, take care around the affected area and avoid further impact, as this may cause the chip or crack to worsen.

Where possible, retain any loose chipped piece, as it may assist with the repair.

Contact AMU Stone for advice and to arrange an assessment.

WARRANTY

Retain your invoice and product information for future reference.

Check the supplier's website for warranty terms and any registration requirements.

Supplier warranties generally cover verified manufacturing defects only.

Cracks, chips or damage caused by impact, heat, misuse, movement or stress are not covered and do not necessarily indicate a product, fabrication or installation fault.

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