

CARE & MAINTENANCE GUIDE

MANUFACTURED STONE

THANK YOU FOR CHOOSING AMU STONE.

Manufactured stone is durable, low maintenance and designed for everyday use. Regular care and appropriate cleaning will help maintain its appearance over time.

Care requirements vary between products and finishes. Always refer to the manufacturer's specific care and warranty instructions, which take precedence over this general care information.

EVERYDAY CLEANING

For day-to-day cleaning, use:

- Warm water and a soft cloth or sponge
- A mild detergent or neutral-pH cleaner
- A spray-and-wipe product labelled as suitable for stone surfaces

Avoid acidic, abrasive or harsh cleaning products, as these may damage or dull the surface.

Clean spills promptly, particularly oils, coffee, tea, wine, food colouring and strongly coloured foods.

Do not allow spills or residue to dry on the surface.

Rinse away any cleaning residue and dry with a clean microfibre cloth.

FOOD PREPERATION

Always use a chopping board when preparing food.
Cutting directly on the surface may dull knives and scratch or mark the finish.

Avoid dragging heavy cookware, appliances or rough objects across the benchtop, as this may cause scratching. Lift items rather than sliding them, particularly around edges, joins and cut-outs.

Use trays, bowls or protective mats when working with oils, acidic ingredients or strongly coloured foods to minimise direct contact with the surface.

Do not place hot cookware directly onto the benchtop. Always use a suitable trivet or heat-resistant mat.

STUBBORN MARKS

For dried spills, stubborn marks or a deeper clean, use a suitable cream cleanser with a Scotch-Brite Non-Scratch Sponge.

- Wet the sponge with warm water
- Apply a small amount of cream cleanser
- Squeeze gently to create a foam lather
- Clean in light circular motions using a flat hand
- Avoid excessive pressure or rubbing one area for too long
- Rinse thoroughly until all residue is removed
- Buff dry with a clean microfibre cloth

Always test on a small, inconspicuous area first.

Cream cleanser and non-scratch Scotch-Brite sponges are available for purchase through AMU Stone.

FINISHES

Matte and textured finishes may show fingerprints, oil residue, water marks and cleaning streaks more readily than polished surfaces. This is a natural characteristic of the finish and does not indicate a fault in the material.

Clean regularly with a damp microfibre cloth, then dry thoroughly with a clean cloth.

Use cleaning products sparingly, as excess product may leave a visible film or uneven appearance.

HEAT RESISTANCE

Manufactured stone is heat resistant; however, excessive heat or sudden temperature changes may damage the surface.

Always use a suitable trivet or heat-resistant mat beneath:

- Hot pots and pans
- Air fryers
- Slow cookers
- Electric frypans
- Other heat-producing appliances

As a general guide, if an item is too hot to comfortably hold your hand against, it is too hot to place directly on your benchtop.

STRONG CHEMICALS

Strong chemicals and solvents can permanently damage the surface.

Avoid:

- Oven and drain cleaners
- Paint removers or strippers
- Strong solvents, including products containing methylene chloride
- Highly alkaline or high-pH cleaners
- Harsh bleach products unless approved by the manufacturer

If accidental contact occurs, rinse immediately with plenty of clean water. If any marks or issues remain, contact AMU Stone or the product manufacturer for further advice.

OUTDOOR USE

Manufactured stone is not UV stable and is therefore unsuitable for outdoor use.

Prolonged exposure to sunlight may cause fading, discolouration or changes to the surface over time.

Under most manufacturers' warranty terms, outdoor installation or prolonged UV exposure will generally void the product warranty.

REPAIRS

Chips, cracks and damaged joins should be assessed by a professional.

Avoid sitting, standing or climbing on the benchtop, and take particular care around edges, joins and cut-outs.

Where possible, retain any loose chipped piece, as it may assist with the repair.

Contact AMU Stone for advice.

WARRANTY

Retain your invoice and product information for future reference.

Check the supplier's website for warranty terms and any registration requirements.

Supplier warranties generally cover verified manufacturing defects only. Cracks, chips or damage caused by impact, heat, misuse, movement or stress are not covered and do not necessarily indicate a product, fabrication or installation fault.

AMU STONE
selection • design • innovation

03 5721 8564
info@amustone.com.au
www.amustone.com.au
13 - 22 Sinclair Drive Wangaratta
138 Melbourne Road Wodonga
ABN: 97 161 222 126

ENJOYING YOUR NEW SURFACE?

Share your experience with AMU Stone.